

JOE SMITH



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Technology Executive - Optimizing Global Performance & Business Capabilities via Innovative Solution Delivery

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|--------------------|---|---|---|---|---|---------------------|---|---|---|---|---|
| Global Leadership | ✓ | ✓ | ✓ | ✓ | ✗ | IT Infrastructure | ✓ | ✓ | ✓ | ✓ | ✓ |
| IT Transformation | ✓ | ✓ | ✓ | ✓ | ✓ | Mobility & Big Data | ✓ | ✓ | ✓ | ✓ | ✓ |
| System Integration | ✓ | ✓ | ✓ | ✓ | ✗ | App Development | ✓ | ✓ | ✓ | ✓ | ✗ |
| Goal Alignment | ✓ | ✓ | ✓ | ✓ | ✗ | BI & Analytics | ✓ | ✓ | ✓ | ✓ | ✗ |

2004-----2005-----2006-----2007-----2008-----2009-----2010-----2011-----2012-----2013-----2014-----Today
-IBM Global Services-----Salesforce.com-----JPMorgan Chase-----

Project Manager, 2004-2006
- Managed project lifecycle
- Led major application development projects

IT Services Manager, 2006-2010
- Managed team of 10 in the US
- Supported national IT services
- Leveraged ITIL to strengthen IT service management framework

Senior IT Director, 2010-Present
- Led 35-person IT team
- Managed \$15M capital and operating budget
- Completed successful global IT restructuring
- Drove business enablement & service delivery

Education

Bachelor of Engineering (BE)
UNIVERSITY OF PUNE, 2000

Master of Science (MS) in Computer Science
NEW YORK UNIVERSITY, 2011

Credentials & Affiliations

- Certified Project Management Professional (PMP)
- Stanford Advanced Project Management Certification
- VMware Certified Professional (VCP)
- Cisco Certified Network Professional (CCNP)
- Member, Project Management Institute (PMI)
- Member, IEEE
- Member, ISACA
- Volunteer, United Way & Habitat for Humanity